

USER MANUAL

ALN/G, ALZ/G SERIES

File: 2016-10-03 ALN_G ALZ_G ALNG115 GB

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1. General description

ALN/G and ALZ/G series balances are destined for high accuracy weighing in laboratory practice. Balances are equipped with graphical display and internal calibration system for accuracy control during balance operations. ALZ/G have only external calibration option. Electronics system is based on new generation 32-bit microprocessor.

All balances are metrologically tested. According to an order balances can be calibrated or legally verified. Balances with legal verification comply with certificate of type approval and are marked with the following legal and securing items:

- green metrological mark placed on the balance name plate,
- notified body stamp (number of notified body) on the balance name plate,
- protective seals placed on: an edge of balance name plate, the casing mounting screw and in the place of access to adjustment switch,

In order to renew legal verification please contact authorized service of AXIS.

Balance classification according to PKWiU: 33.20.31.

Certificates:



Certificate of ISO quality system DIN EN ISO 9001:2009

Certificate of balance type approval

2. Set

A standard set consist of:

- 1. Balance.
- 2. Pan support and decorative pan,
- Pan ring,
- 4. Tin floor of weighing chamber,
- 5. Feeder 12V / 1,2A,
- 6. User manual.
- 7. Guarantee card

3. Safety rules



It is necessary to follow safety rules of work with the balance shown below. Obeying those rules is the condition to avoid electrical shock or damage of the balance or connected peripheral devices.

- Repairs and necessary regulations can be done by authorised personnel only.
- To avoid fire risk use a feeder of an appropriate type (supplied with the balance) and supply voltage have to be compatible with specified technical data
- Do not use the balance when its cover is opened.
- Do not use the balance in explosive conditions.
- Do not use the balance in high humidity environment.
- If the balance seems not to operate properly, switch it off and do not use until checked by authorised service.



According to current acts of low about protection of natural environment, wasted balances should not be put into waste containers together with ordinary waste.

 Wasted balance after operation period can be delivered to units authorized for gathering wasted electronic devices or to the place where it was bought.

4. Technical data

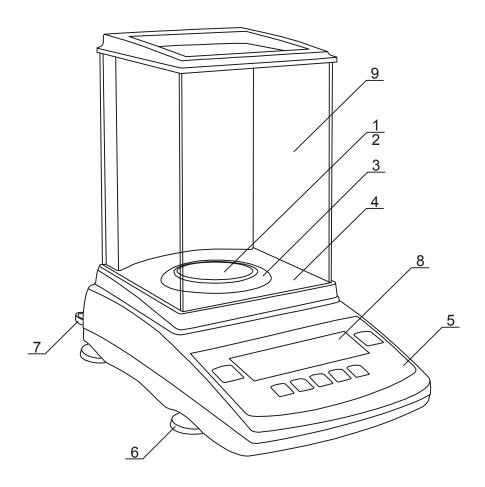
Туре	ALN60G ALZ60G	ALN120G ALZ120G	ALN220G ALZ220G	
Capacity (Max)	60g	120g	220g	
Min load (Min)	10mg	10mg	10mg	
Reading unit (d)	0,1mg	0,1mg	0,1mg	
Verification unit (e)	1mg	1mg	1mg	
Tare range	-Max	-Max	-Max	
Accuracy class	I			
Working temperature	+18 ÷ +35 °C			
Weighing time	<5s			
Pan dimension	φ90mm			
Balance dimension (with legs)	215(235 with legs)x345x350mm			
Weighing chamber dimensions	175x140x230mm			
Interfaces/equipment	RS232C, USB, PS2, clock (optional: LAN or Wi-Fi)			
Power supply	~230V 50Hz 6VA /=12V 1,2A			
Balance weight	weight 6,5kg			
Recommended calibration weight (OIML)	E2 50g	E2 100g	E2 200g	

Caution:

E2 is international symbol of calibration weight class according to O.I.M.L. Some requirements for weight accuracy are connected with this class.

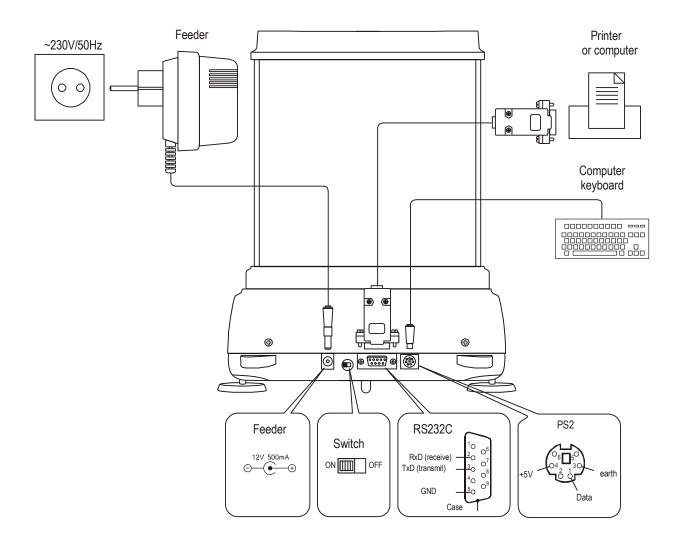
5. General balance description

Balance view

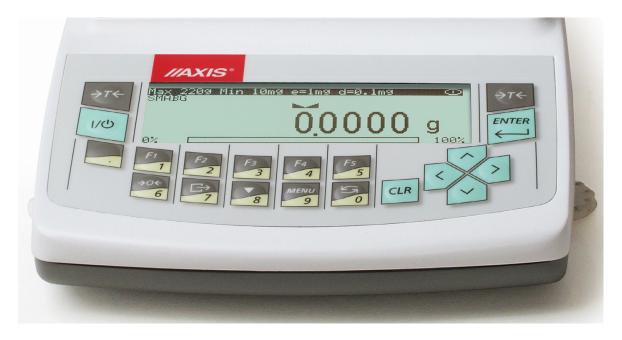


- 1 pan
- 2 pan support
- 3 pan ring 4 floor of weighing chamber
- 5 keys
- 6 rotating legs
- 7 water level
- 8 LCD display
- 9 weighing chamber

Interfaces view



6. Keys and indicators



 $\rightarrow T \leftarrow$ - taring (enter mass subtracted from weighed mass)

 $\rightarrow 0 \leftarrow$ - zeroing (option),

ENTER - confirmation / choosing an option,

- decimal point,

1/F1 ... 5/F5 - numeric key / functional key,

 $6/\rightarrow 0\leftarrow$ - numeric key / zeroing (only for balances for direct sale),

7 / E - numeric key / result printout (transmission),

- numeric key / internal calibration (only ALN/G),

9 / MENU - numeric key / enter menu,

0/the numeric key/mode change,

∧ - navigation: go to option above,

v - navigation: go to option below,

navigation: enter into option,navigation: exit from option,

CLR - undo last operation,

 I/\bigcirc - switch on / switch off (standby),

- shows stabilization of weighing result,

indicator 🛌 🚄

linear indicator - indicator of balance load (0-100%),

OFF indicator - appears after the balance is switched off with I / \bigcirc key,

decrease of last digit - informs that reading unit value is lower than acceptable indication error (balances with

legal verification, d≠e)

Max, Min, d, e, II - metrological parameters of the balance.

The use of keys during entering numeric values (special functions):

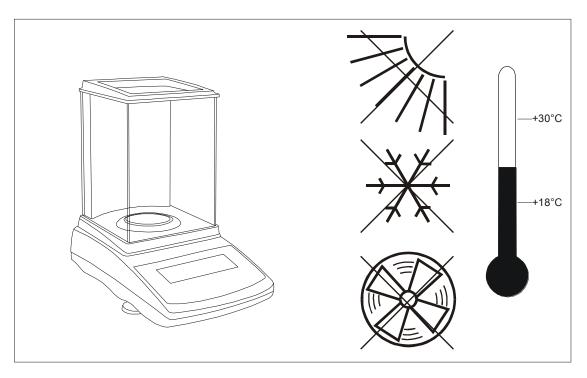
increment current digit,

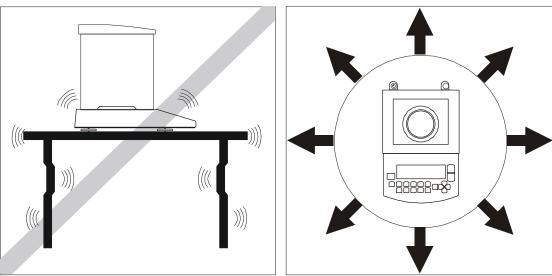
- insert comma,

 $\rightarrow T \leftarrow$ - move to next position,

MENU - finish entering.

7. Preparing working environment

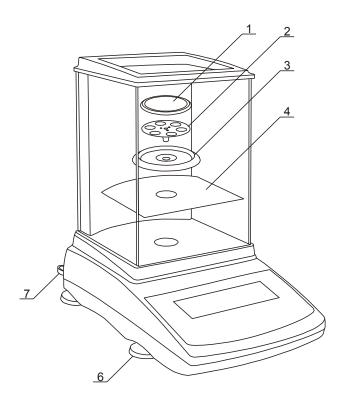




Location for the balance should be chosen with care in order to limit influence of the factors that can interrupt working balance. This location has to maintain proper temperature for working balance and necessary space for its operating. The balance should stay on stable table made of material that does not influence magnetically on the balance.

Rapid air blasts, vibrations, dust, rapid temperature changes or air humidity over 75% are not allowed in balance surrounding. The balance should be far from heat sources and devices emitting strong electromagnetic or magnetic fields.

8. Preparing balance to work



- 1. Take the balance, the feeder and mechanical elements of the pan out. It is recommended to keep the original scale package in order to transport the balance safely in future.
- 2. Place the balance on a stable ground not affected by mechanical vibrations and airflows.
- 3. Level the balance with rotating legs $\underline{6}$ so that the air bubble in water level $\underline{7}$ at the back of the balance is in the middle.
- 4. Place tin <u>4</u> of weighing chamber.
- 5. Place ring <u>3</u> protecting the pan against hit from a side.
- 6. Gently insert the mandrel of pan support $\underline{2}$ into balance mechanism socket through the pan ring $\underline{3}$ and the pan $\underline{1}$ on
- 7. Take feeder out of the box.



If the balance was taken from a lower temperature surrounding to a room with higher temperature, e.g. in winter, moisture can liquefy on the balance casing. Do not connect power supply to the balance, because this can cause damage or improper work of the balance. In this case leave the balance for at least 4 hours unplugged for acclimatization.

9. General operation principles



Do not overload the balance more than 20% of maximum capacity. Do not press the pan with a hand.



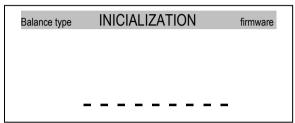
For transportation take off the pan (move it gently and lift it up) and pan support (lift it up) and protect from any damages.

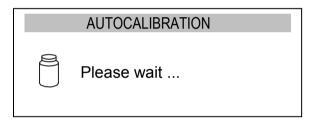
- 1. After each location change user should level the balance and perform internal calibration.
- 2. Weighed sample should be placed in the centre of the pan.
- 4. The balance allows tarring in the whole measuring range. To tare the balance press → T← key (on the left or on the right). Tarring does not extend measuring range, but only subtracts tare value from mass value of a sample placed on the pan. To make the control of pan load easier and to avoid crossing measurement range, the balance has a load indicator calibrated 0÷100% Max.
- 5. In direct sale use (d=e), make sure that →0← zero indicator is displayed before sample is placed on the pan. If not, press →0← key and wait until the balance is zeroed and zero indicator appears. In other balances the key does not operate.
- 6. When the balance is not used but should be ready to work immediately, it can be switched off by pressing I/O key. The backlight of balance reading system is then switched off and the balance enters into "standby" mode, in which the balance maintains internal temperature and ability to start working with maximum accuracy. Standby mode is signalled by the *OFF* indicator. To switch the balance on press I/O key.
- 7. The balance cannot be used to weigh ferromagnetic materials due to decrease of weighing accuracy.
- 8. Balance mechanism is a precise device sensitive to mechanical shocks and strokes.

10. Start-up

Plug feeder into 230V power supply socket and feeder output connector into 12V socket at back of the balance.









After switching-on, the balance displays AXIS logo and performs automatic self-tests.

In case of test failure balance displays tests list. Lack of \vee mark means negative test result.

Afterwards the balance enters automatically into internal calibration mode, which is described with details in next chapter. Calibration can be terminated using *CLR* key.

When internal calibration is finished, the balance enters into normal weighing mode.

11. Internal calibration (only ALN/G)

The balance is equipped with internal calibration system, which general task is to maintain required measurement accuracy on the balance.

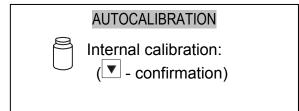
Internal calibration is the process of putting internal weight on automatically by balance mechanism and correcting accuracy in balance firmware. The correction is necessary because of differences between values of gravitational acceleration in the place where the balance was manufactured and in the place where it is operated, as well as due to changes of balance level and temperature.

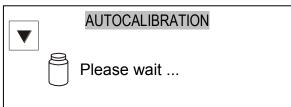
Internal calibration is performed in the following situations:

- when **V** key is pressed,
- after defined time interval (for legally verified balances 2 hours),
- after temperature change (for legally verified balances more than 2°C).

In legally verified balances time interval is set to 2 hours and defined temperature change is 2°C. In not legally verified balances those values can be set as calibration options. The reason of starting internal calibration is shown as an icon near weight picture.

In order to perform internal calibration proceed with the following:







Empty the pan.

Press V key twice (double pressing the key helps to avoid accidental starting calibration procedure).

During calibration internal weight is put three times on and obtained results are compared.

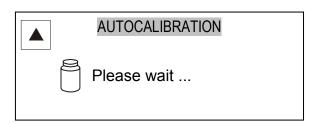
Discrepancy of results is signalled with a message and causes the balance being blocked.

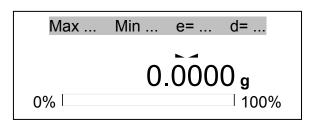
Until calibration process is finished do not perform any operation on the balance. Any vibrations and shocks interfere calibration process and may delay it or deteriorate accuracy of its result.

When internal calibration is performed successfully the balance indicates zero on the display at empty pan.

Note:

In order to terminate calibration process press CLR key and wait until balance mechanism is not settled in initial position





12. Checking the balance

In order to confirm correctness of the balance during its operation, before starting and after finishing every measurement series it is advised to check weighing accuracy. It can be done by weighing external calibration weight or other object with exactly known mass.

If exceeding of allowable measurement error is affirmed, the following things should be checked:

- if the balance stands stable and it is levelled.
- if the balance is exposed on rapid air blasts, vibrations, rapid temperature changes or air humidity,
- if the balance is not affected directly by heat source, electromagnetic radiation or magnetic field.

The cause of inaccuracy can be too low temperature of the balance as well, when it was unplugged from power supply. In this situation leave the balance switched on for several minutes in order to adjust its internal temperature.

If none of above causes of inaccuracy occurs, calibration with external weight should be performed to the balance. Recommended external calibration weight (to buy for additional charge) is given in technical data table. In order to calibrate the balance with external weight in legally verified balances verification seals should be removed and another legal verification should be performed. In this case it is recommended to contact authorized service centre.

Calibration with external weight is described in details in chapter 17.1.

13. Connecting the balance to computer or printer

The scale can be equipped with one or two serial interfaces RS232C, USB, LAN or Wi-Fi designed to cooperate:

- with computer the scale sends data after pressing \sqsubseteq key or after initiation signal from computer,
- with printer sending data after pressing \sqsubseteq key or automatically after putting on/off a sample and measurement stabilization,
- with label printer after pressing the scale sends set of instructions for label printer starting from label number set in special funcion *LabEL*.

Set of send data is set using special function *PrInt*.

The following data can be send:

- Header (scale type, Max, d, e, serial number),
- Operator identification number,
- Successive printout number (measurement),
- Identification number or product bar code,
- Number of pcs (PCS function only),
- Single detail mass (PCS function only),
- Nett weight,
- Tare (package mass),
- Gross weight,
- Total mass (Total function only).

The way of sending data and transmission parameters is set using SErIAL special function.

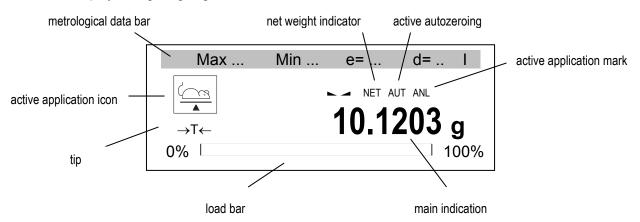
If the scale is equipped with two serial joints (interfaces) *Print* and *SErIAL* function is set independently for both interfaces.

If scale cooperates with a computer then the computer must have a special program. Dedicated programs are also offered by AXIS.

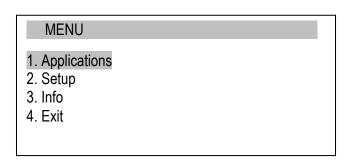
Needed drivers and instructions can be found on the CD supplied with Axis scales.

14. Menu navigation

Balance's display during weighing:



After pressing MENU key main menu shows up:



Main menu consists:

- Applications user personalized applications menu,
- Setup creating personalized menu, calibration, balance options,
- Info information about the balance,
- Exit

To navigate following keys are used:

∧ - move cursor up,

move cursor down,

> - enter option, choosing/scrolling suboption,

exit actual option, choosing/scrolling suboption,

ENTER - enter / option selection,

CLR - exit actual option (undo last operation, auto-calibration stop),

F1, F2, ..., F5 - fast access to application (shortcut activated in application suboption),

MENU - enter/exit from menu,

- turned on/off active application,

To use option or to choose application move cursor and press ENTER key. Important tool to navigate are fast access keys, which are assigned by user. The keys enable direct activation off chosen 5 applications by using F1, F2, ..., and F5 key.

15. Setup

Setup consists all options used for setting balance's way of working:

MENU

- 1. Applications
- 2. Setup
- 3. Info
- 4. Exit

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Speed
- 13. Firmware update
- 14. Defaults

Menu – applications selection to user's personalized menu,

Calibration – balance's calibration,

Auto-zeroing – automatic zero indication hold when pan is unloaded,

Unit - weight unit selection,

Interface – setting serial ports,

Print setup – data selection for transmission (printout),

Time&date – inscribing actual date and time,

Keyboard – keys options,

Analog out - 4-20mA (0-10V) out

configuration (option),

Firmware update – firmware actualization

(only for service),

Defaults - back to factory settings,

Exit.

Attention:

Using *Defaults* option doesn't change basic metrological balance parameters like: sensitivity, linearity (if the calibration switch isn't moved), but all other settings that have influence on balance's work and communication with other devices can be changed and need resetting by User.

15.1 Application selection – creating personalized menu

All balances besides basic metrological functions: weighing and tare, have many applications (functions) and configuration options.

SETUP
 Menu Calibration Auto-zeroing Unit Interface Print setup LCD settings Language Time&date Keyboard Analog output Firmware update Defaults Exit
MENU
☐ Product ID☐ User ID☐
□ PCS
☐ Unit☐ Percent☐
□ (Label)
☐ Animal☐ Tare setting
☐ MAX/MIN
□ Niuton
☐ Total☐ Threshold
☐ Stats
□ Paper
□ Recipe Exit

In order to limit user applications quantity that appear after pressing Menu key (and choosing *Applications* option), user can choose several applications and create his own menu.

Creating personalized menu:

During balance's first start, after pressing *MENU* key choose *Menu* option. List of applications will show up. Precise description of all applications in *Applications* chapter.

Adding applications to personalized menu is done by pressing *ENTER* key when chosen application is highlighted.

Added application is marked with "V" sign.

After choosing all necessary applications use *Exit* option.

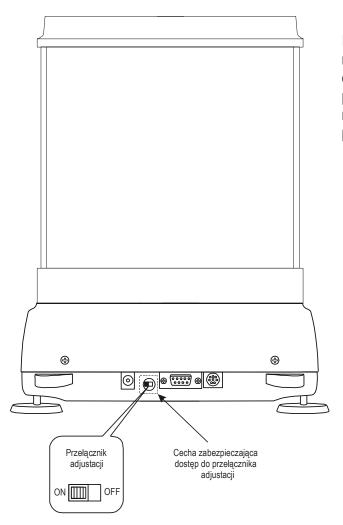
Defaults option deletes all applications from personalized menu (return to factory settings).

15.2 Calibration with external weight / calibration options

Calibration with external weight should be performed if balance accuracy after internal calibration is not satisfactory (in case of ALN/G). Calibration weight stated in technical data table for the balance (or of better accuracy) with valid verification certificate should be used then.



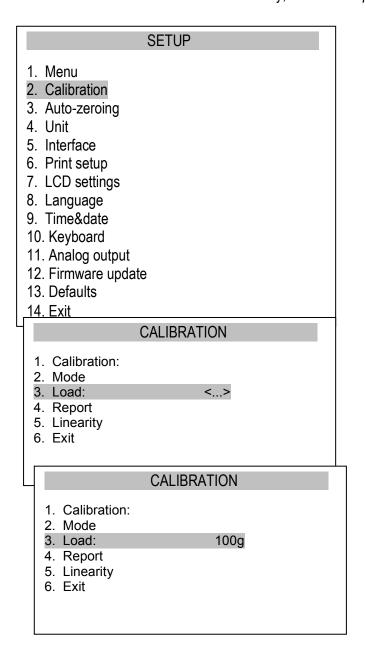
Calibration of legally verified balance requires violating a mark used to protect an access to adjustment switch and results in loosing legal verification. To renew legal verification of the balance, it is necessary to contact a service or notified body.



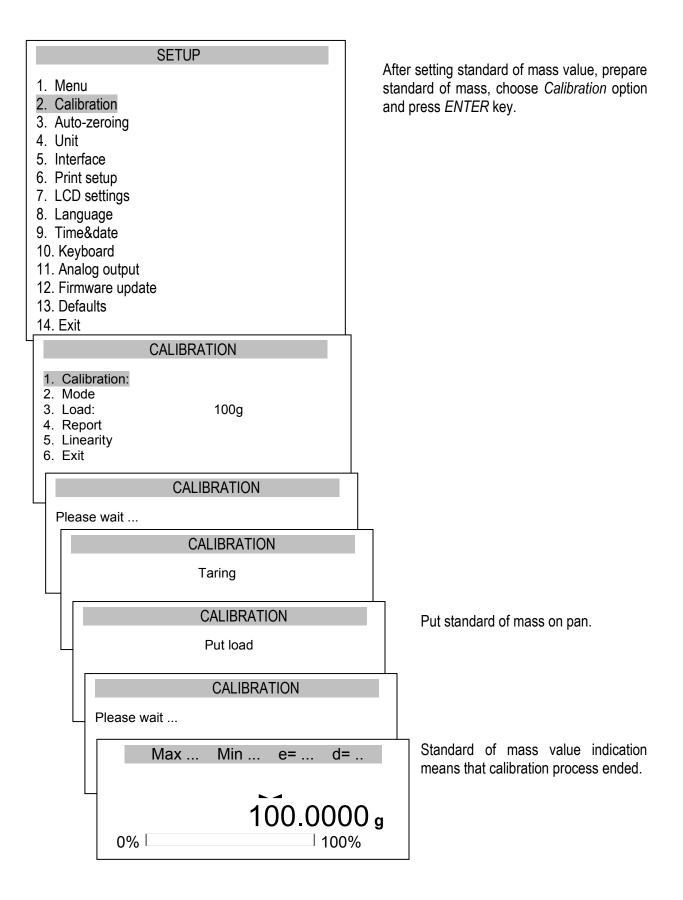
In balances comply with verification requirements performing calibration requires changing adjustment switch position, which is placed behind protecting mark (sticker) of a notified body. An access to the switch is possible only after removing the mark.

Before proceeding with calibration for balances comply with verification requirements, adjustment switch should be set to *ON* position using thin screwdriver (the balance will display the message *Pr ON*). When calibration process, described on next page, is finished, the balance will display the message *Pr ON*. Adjustment switch should be set to *OFF* position using thin screwdriver (the balance will move to weighing).

In order to calibrate the balance use *MENU* key, choose *Setup* option and then *Calibration*.



Load option enables inscribing standard of mass value, which will be used to calibrate (it is suggested to use standard of mass value close to balance's max).





Besides *Report* option, all other calibration options are available after switch position change.

The form of ALN/G balance calibration report printout:

----- CALIBRATION REPORT -----

ALN220G MAX=220g e=0.001g d=0.0001g

S/N : 1234

PROD.DATE: 2015-10-25

FIRM.VER.: ALNG106 2015-10-23 AD7710 SIL

FACTORY EXT.LOAD: 200.00 g FACTORY INT.LOAD: 196.131 g

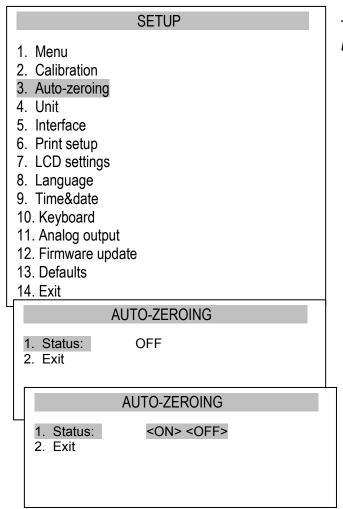
CALIBRATION NO. : 1

CALIBRATION DATE: 2015-01-22 CALIBRATION TEMP: 30.346 'C CURRENT EXT.LOAD: 200.00 g CURRENT INT.LOAD: 196.131 g WEIGHT DIFFERENCE: 0.00 g

- external standard of mass used by producer
- internal standard of mass weight registered by producer
- external standard of mass used during last calibration
- internal standard of mass weight registered during last calibtration
- difference between internal standard of mass: factoryactual

15.3 Auto-zeroing function

Auto-zeroing special function ensures that balance's indications close to zero will be corrected automatically and when the pan is unloaded zero indication will be maintained (regardless of environment conditions).



To turn on the function use navigation keys and *ENTER* key, choose Status *ON*.

15.4 Unit selection

In order to change default unit type used in balance use MENU, choose option Configuration and Units.

	SETUP		
 Menu Calibration Auto-zeroing Unit Interface Print setup 			
-	UNIT		
	Miligram [mg] Gram [g] Kilogram [kg] Carat [ct] Pound [lb] Ounce [oz] Ounce troy [ozt] Grain [gr] Pennyweight [dwt] Exit		

Selection of units:

- Carat (1 ct= 0,2 g),
- Miligram (1mg=0,001g),
- Kilogram (1kg=1000g),
- Pound (1 lb=453,592374g),
- Ounce (1oz=28,349523g),
- Ounce troy (1ozt=31,1034763g) pharmaceutical ounce,
- Grain (1gr=0,06479891g) grain
- Pennweight (1dwt=1,55517384g) jewellery mass unit,
- Gram (1g) gram.

Readout for different units:

Unit	Readout
g	0,0001 g
ct	0,0005 ct
lb	0,0000001 lb
OZ	0,000001 oz
ozt	0,000001 ozt
gr	0,001 gr
dwt	0,0001 dwt

Unit selection is done with navigation keys and ENTER key.

15.5 Interface parameters setting

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Firmware update
- 13. Defaults
- 14 Exit

INTERFACE

- 1. Port 1
- 2. Port 2
- 3. Exit

The function allows setting independently communication parameters of both of serial ports *Port-1* and *Port-2* (executed in RS232C, RS485, USB or LAN standard):

- transfer protocol (Prot):

LonG – cooperation with printer or computer,

EPL – cooperation with label printer in normal mode (activates *LAbEL* function),

EPL_A – cooperation with label printer in automatic mode (activates LAbEL function),

EPL d – cooperation with special label printers,

Pen-01 – cooperation with PEN-01,

- baud rate (bAud): (4800, 9600,115 200bps),
- number of bits in single char. (bitS): 7, 8,
- parity control (PArItY):

nonE - no control

Odd –nonparity

Even - parity control,

- scale number in network (nr):

(if the scale doesn't work in network the number must be 0),

- transmission through serial interface (SendInG): StAb - transmission after key is used and

result is stable,

Auto - automatic transmission after load is put on and result is stable (Auto),

Cont - continuous transmission, about 10 results per second (Cont.),

Remove - trans

Default parameter values:

Long, 9600 bps, 8 bits, none, StAb,

- SCAnn - cooperation with MJ-4209 barcode readers.

In order to set needed parameters choose *Interface* function, select appropriate parameter and press $\rightarrow T \leftarrow$ key when required option or parameter value is displayed.

In scales with an additional serial port *Port-1* and *Port-2* appears for the independent setting of both ports.

15.6 Print setup

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Firmware update
- 13. Defaults
- 14. Exit

PRINT SETUP

- 1. Port 1
- 2. Port 2
- 3. Exit

Function is used for printing additional information stored in scale memory, weighed product identification data and scale operator id. That information is inscribed using scale keys or scanner.

The function allows to switch on/off following positions on the printout:

- HEAdEr header: name, model and scale number,
- USEr Id scale user identification number,
- USEr nA user name,
- *Prn no* successive printout number (choose this option to zero counter),
 - Prod Id product number,
- Prod bA product barcode (inscribed or scanned),
- Prod nA product name,
- Count counting result (PCS function),
- APW unitary mass (PCS function),
- *nEt* net mass
- tArE current tare value.
- GroSS gross mass,
- totAL total mass (totAL function)

If the scale is equipped with two serial joints *Print* function is set independently for both interfaces.

Sample printout during normal weighing (all printout positions deactivated):

```
20.07 kg
20.04 kg
20.04 kg
```

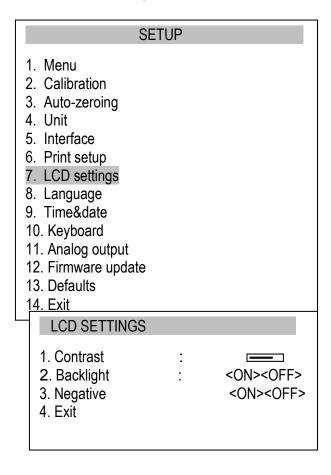
Sample printout during normal weighing with clock option (all printout positions deactivated):

```
20.07 kg 2012-11-08 10:01
20.04 kg 2012-11-08 10:01
20.04 kg 2012-11-08 10:01
```

Sample printout during normal weighing (some printout positions activated):

```
ALN220G MAX=220g e=0.001g d=0.0001g
S/N : 30000017
USER ID.
             : 000001
            : 2012-11-08
DATE
TIME
            : 12:26
                    3
NO
PROD ID
            : 01
COUNT
            : 0 PCS
APW
            : 0.0000 g
            : 213.8 g
NET
TARE
            : 0.0000 g
GROSS
            : 213.8 g
TOTAL
            : 0.0000 g
```

15.7 LCD settings

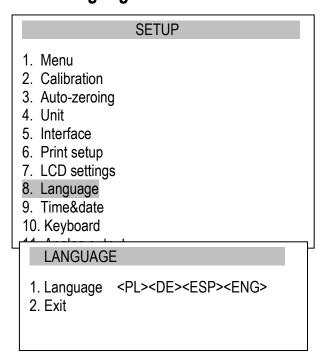


LCD settings enable to set contrast and backlight.

Function has below options:

- Contrast setting LCD contrast,
- Backlight backlight brightness,
- Negative black background with bright letters on display.

15.8 Language selection



Function enables to set language:

- Polish
- German
- Spanish
- English

15.9 Setting date and time

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Firmware update
- 13. Defaults
- 14. Exit

TIME&DATE

1. Time: 09:11:03 2. Date: 2015-10-01

3. PIN

4. 12/24: <12H><24H>

5. Form.: <YYYY-MM-DD><MM-DD-YYYY><DD-MM-YYYY>

6. Main screen <on><off>

7. Exit

Function enables setting actual time and date and displaying format.

Options description:

PIN – after inscribing PIN code (4 digits) changing time or date won't be possible without PIN code.

Main screen – after turning on the date and time will be shown on main screen.

15.10 Keyboard options

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output

K	ΕY	Έ	O,	٩R	

1. Sound <on><off>
2. PS/2 <on><off>

3. Exit

Function enables to set options related to scale's keyboard: sound when pressing keys and PS/2 interface activity.

15.11 Analog output

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Firmware update

ANALOG OUTPUT

1. Range:

<...>

2. Mode:

<-><+/-><+>

3. Exceed:

<Zero><Max

4. Exit

15.12 Speed

SETUP

- 1. Menu
- 2. Calibration
- 3. Auto-zeroing
- 4. Unit
- 5. Interface
- 6. Print setup
- 7. LCD settings
- 8. Language
- 9. Time&date
- 10. Keyboard
- 11. Analog output
- 12. Speed
- 13. Firmware update
- 13. Defaults

SPEED

- □ Default
- □ Slow
- □ Medium
- □ Fast
 - Exit

Function enables to set options regarding analog out:

- Range weight value when the analog out has max value,
- Mode falling characteristic, fallingrising characteristic, rising,
- Exceed analog out state when the balance's range is exceeded (H or L indication).

Option enables to change weighing speed, that enables better performance thanks to adaptation to environment conditions.

Options:

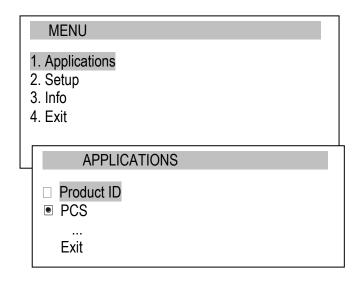
- Default default weighing speed,
- Slow slow speed/measurement.
- Medium medium speed/measurement,
- Fast fast speed/measurement.

Attention:

When setting Fast option check if weighing results are stable. If not, use slower option

16. Applications

The balance enables to use many applications (special functions). Before using them user must create personalized menu, where he puts chosen applications (chapter 15.1).



In order to use applications press *MENU* key:

- Applications personalized menu,
- Setup creating personalized menu, calibration, balance options.
- Info information about the balance.
- Exit.

Move cursor to *Applications* and press *FNTFR*

Personalized user menu will show up, which consists chosen previously applications (look *Configuration/Menu*).

Actually active applications are marked with sign. It is possible to activate a few applications at one time (if they don't conflict).

List of available applications:

- ☐ Product ID assigning identification number to product ☐ User ID assigning identification number to user
- ☐ User ID assigning identification number to user
- □ PCS pieces counting
- ☐ Unit actual weight unit selection
- □ Percent percentage conversion
- □ LabEL* label number selection
- ☐ Animal animal weighing
- ☐ Tare setting storing tare value
- ☐ MAX/MIN maximal value indication
- □ Newton indication in force units
- ☐ Total summing series of weighing
- ☐ Threshold comparing with thresholds
- ☐ Stats statistics calculations
- □ Paper paper grammage counting
- ☐ Recipe recipe making

Some functions need additional equipment to be visible and/or completely functional:

- Date&time and Total need clock to be installed in balance.
- Comparing with thresholds function has full functionality when threshold (WY¹) out is installed in scale.

*Label function is used in scales with EPL or EPL-A transmission protocol set (look Configuration)

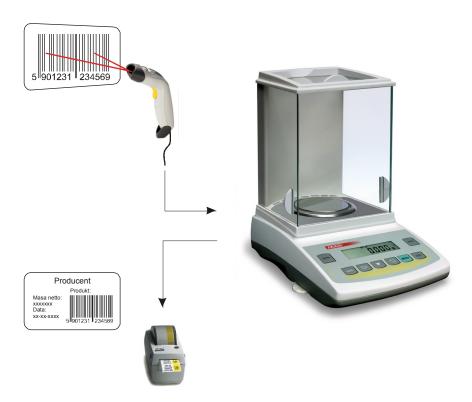
16.1 Product and user identification

The balance enables to inscribe actual product and user identification number:

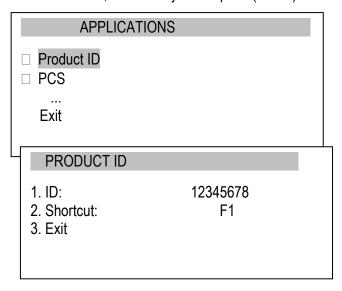
- Product ID- product barcode,
- User Id user identification number.

Balance product barcode and user readout together with external devices (e.g. printer, label printer and computer) enables to build simple identification and archivisation system.

Inscribing multi-digit data without using e.g. computer keyboard is inconvenient and using barcode reader is beneficial.



After selecting product and user it is possible to send (to computer or printer) actual scale indication with additional data, selected by *PrInt* option (*SetuP*):

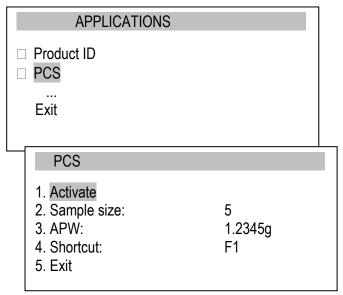


Application options:

ID – inscribing product identification number, Shortcut – fast access key selection: F1, F2,... or F5.

16.2 Pieces counting

The application enables to count identical pieces, e.g. turnbuckles or buttons in weighed portion basing on calculated single unit weight in a sample. It is suggested that the single unit weight (APW) is bigger than balance's readout value and sample weight is bigger than 100 readout units.



Application options:

- Activation Activate pieces counting for actual weight and below settings,
- Sample size pieces quantity in sample,
- APW set unitary mass directly,
- Shortcut fast access key selection: F1, F2,... or F5.

Measurement consists of 3 phases:

- Taring empty container (or empty pan)
- Single unit mass counting
- Counting pieces quantity in weighed portion

Actions order:

Put empty container on pan and press $\rightarrow T \leftarrow$ key.

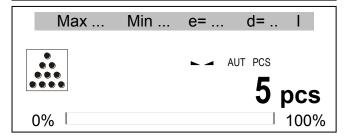


Wait until indication is zero





Put on a sample with pieces quantity earlier inscribed and press *ENTER*,



Balance shows pieces quantity. Put on portion of pieces.

To end working with the function press *MENU*, choose *Applications*, then *PCS* and *Deactivation*.

Note:

APW too LOW communicate signalises that a sample was not put on the pan or if single piece weight is less than one-tenth readout plot (counting is not possible).

APW LOW communicate signalizes that single piece weight is more than one-tenth but less than one readout plot. (counting possible but with bigger errors, result blinks).

16.3 Unit

Unit application enables to choose actually used mass unit. Chosen unit changes to default after balance turns off.

APPLICATIONS		
☐ Product ID☐ PCS☐ Unit Exit		
UNIT Miligram Gram Kilogram Carat Pound Ounce Ounce Grain Pennyweight Exit	[mg] [g] [kg] [ct] [lb] [oz] [ozt] [gr] [dwt]	

Selection of units:

- Carat (1 ct= 0,2 g),
- Miligram (1mg=0,001g),
- Kilogram (1kg=1000g),
- Pound (1 lb=453,592374g),
- Ounce (1oz=28,349523g),
- Ounce troy (1ozt=31,1034763g) pharmaceutical ounce,
- Grain (1gr=0,06479891g) grain
- Pennweight (1dwt=1,55517384g) jewellery mass unit,
- Gram (1g) gram.

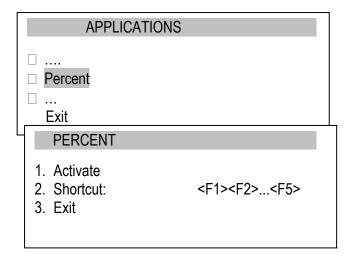
Readout for different units:

Unit	Readout	
g	0,0001 g	
ct	0,0005 ct	
lb	0,0000001 lb	
OZ	0,000001 oz	
ozt	0,000001 ozt	
gr	0,001 gr	
dwt	0,0001 dwt	

Unit selection is done with navigation keys and ENTER key.

16.4 Percentage

Percent application allows displaying weighing result in percents.



Applications options:

- Activate inscribing actual indication as 100%, conversion to % indications,
- Shortcut fast access key selection: F1, F2,... or F5.

A measurement is performed in two phases:

- first phase weighing a reference sample (100%),
- second phase measuring specific sample as a percentage of the reference sample.



Actions order:

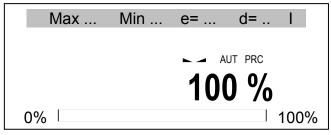
Put empy container and press \rightarrow T \leftarrow .



Wait untill balance indication zeroing.



Put reference sample (100%) and press *ENTER*,

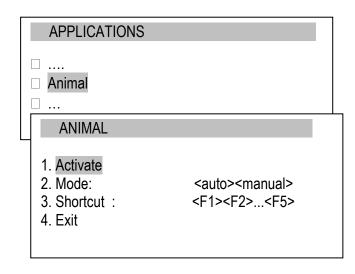


Balance shows in percentage.

In order to end working with function press *MENU* key, choose *Percent* and *Deactivate*.

16.5 Animals weighing

The application allows weighing animal moving on the scale.



Application options:

- Activate animals weighing activation,
- Mode:

<auto> - automatic weighing after weight load change,

<manual> - after putting animal and pressing
ENTER.

 Shorcut - fast access key selection: F1, F2,... or F5.



Actions order:

Put empty box and press $\rightarrow T \leftarrow$.



Wait untill balance indication zeroing.



Put animal in box and press ENTER.



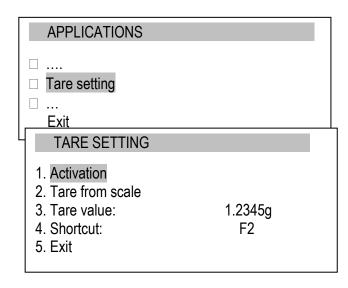
The balance makes a series of measurements and displays result. After unloading the balance is ready for next measurement.

The balance will show stable (averaged) result and will send it through serial port.

To end working with the function press *MENU* key, choose *Animal* and *Deactivation*.

16.6 Tare setting

This function enables to measure gross weight of a sample placed in a container of a known weight value (stored in the memory) and to display calculated net weight of the sample. Tare value is recalled from the memory with $\rightarrow T \leftarrow$ key when the pan is empty. Tare value may be entered using keypad or by putting container on the pan.



Application options:

- Activation activate tare,
- Tare from scale inscribing actual indication as tare,
- Tare value value inscribed by keys,
- Shortcut fast access key selection: F1, F2,... or F5.



Actions order:

Put an object on pan and press shortcut key (chosen earlier) to *Tare setting* application eg. F2.

TARE SETTING

1. Activation
2. Tare from scale
3. Tare value:
4. Shortcut:
5. Exit

Application options show up. Choose *Tare from scale* or *Tare value* (inscribe value and press *ENTER*) and next *Activation*.



The balances shows indications with tare.

Max ... Min ... e= ... d= .. I

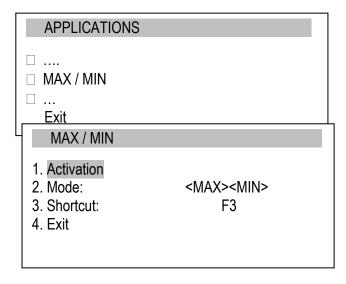
- 10.0004 g
0% | 100%

After pressing $\rightarrow T \leftarrow$ or unloading pan the balance will show minus indications (tare value substraction).

In order to end working with application press *MENU*, choose *Tare setting* and *Deactivation*.

16.7 Max or minimum value indication

Application enables to freeze on display maximal or minimal value.



Application options:

- Activation move to weighing with MAX/MIN value indication,
- Mode maximal value (MAX) or minimal (MIN),
- Shortcut fast access key selection: F1, F2.... or F5.



Order of actions:

Perform series of weighing. The balance indicates the max (or min) weight value.

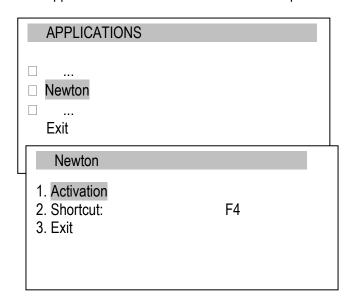


→T← key causes balance zeroing and enables to start next series of weighing.

In order to finish working with the app press *MENU* key, choose *MAX/MIN* and *Deactivation*.

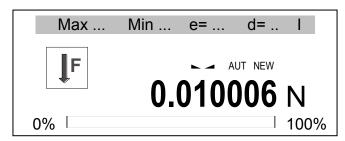
16.8 Force indication (Newton)

The application enables to measure balance's pan load force.



Application options:

- Activation force measurement start,
- Shortcut - fast access key selection: F1, F2,... or F5.



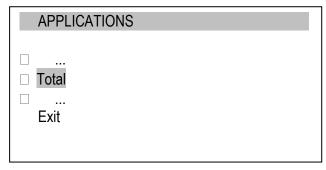
Order of actions:

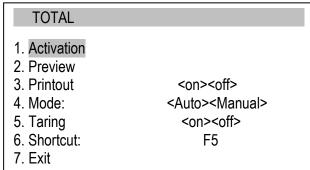
After activation the application is ready to work. Exert force on pan (do not overload the pan!) and the balance will show result in N unit.

In order to finish working with the app press *MENU* key, choose *Newton* and *Deactivation*.

16.9 Total

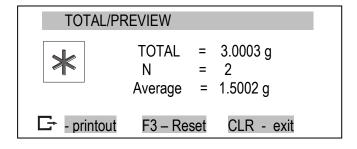
Application enables to sum up successive measurements and calculate average value.











Application options:

- Activation start Total app,
- Preview summing register check,
- Printout printout on/off
- Mode adding result:
 - < Auto> when indication is stable.
 - <Manual> after putting weight and pressing
 L kev.
- Taring summing with tare after each measurement (without unloading the balance),
- Shortcut fast access key selection: F1, F2,... or F5.

Order of actions:

Make series of weighings, in *Manual* mode press key after each measurement. In *Auto* mode measurement are stored automatically.

Each measurement inscribing is confirmed by displaying sum and average value.

Another recalling the application and option *Preview* (or shortcut key use) displays sum, measurements quantity, average value and available options:

- register printout,

F3 - reset (zeroing) memory

CLR - back to summing

In order to end Total app choose the application, choose *Total* and *Deactivation*.

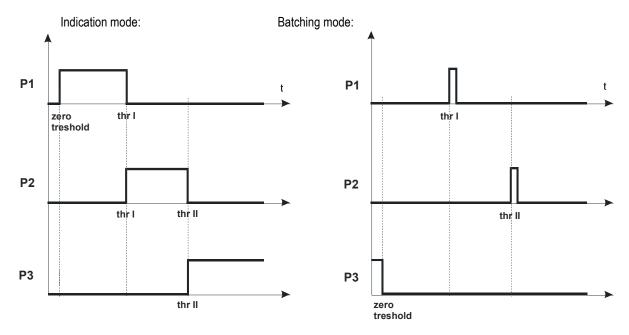
16.10 Checkweighing function (thr)

This function allows comparing weighing result with two programmed reference values: lower and upper threshold. Comparison result is signalled with indicators (MIN, OK, MAX) and sound signal generated (in *Impulse* mode) when threshold values are exceeded.

Standard scale is set for cooperation with optical indicator.

On outputs P1-P3 (*Relays* socket) short-circuit states appear as result of comparison scale indication with threshold values.

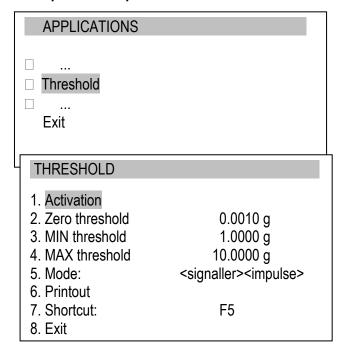
On the chart below output states are shown during increasing load on the scale for both working modes:



In *Batching* mode on P1 (thr I) and P2 (thr II) outputs short-circuit impulses appears for time of 0,5s. On P3 (zero) output short-circuit state appears when indication does not exceed threshold value signalling zero load.

"

Operation sequence:











Application options:

- Activation move to weighing with summing,
- Zero threshold zero signalling threshold,
- MIN threshold Minimum threshold signalling,
- MAX threshold Maximum threshold signalling,
- Mode working mode:
 - <signaller> indication mode (chart on previous site),
 - <impulse> impulses and sound signal (batching
 mode chart on previous site),
- Printout threshold printout,
- Schortcut fast access key selection: F1, F2,... or F5.

Actions order:

No load (load smaller than zero threshold)

- no signalization Put weight.

Case 1:

Load under MIN threshold.

- balance signalizes to small value – MIN.

Case 2:

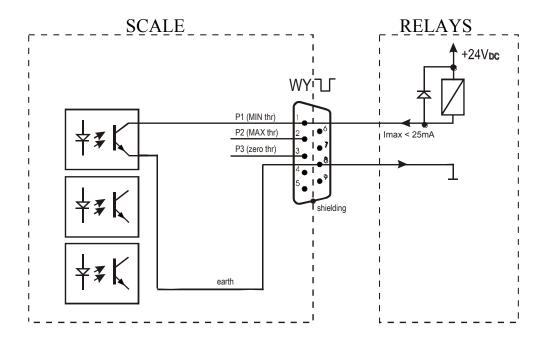
Load above MIN threshold but under MAX

- balance signalizes good value – OK (in *Impulse* mode additional short sound signal occurs)

Case 3:

Load above MAX.

- balance signalizes too big value – *MAX* (in *Impulse* mode additional long sound signal occurs).



Relays output is the open collector transoptor output with load capacity 25mA / 24V. Transmitter inputs must be protected with diodes, e.g. 1N4148.

It is advised to use MS3K/P electronic board (sold separately), consisting of RM96P transmitters, with DC24V input voltage and AC250V, 3A output.

Important notes:

- 1. After switching the scale on, both thresholds are set to maximum values.
- 2. When setting upper threshold value, pay attention that its value is not below lower threshold value.
- 3. Setting lower and upper threshold value is possible after sending appropriate orders from computer, what is described in scale user manual.

16.11 Stats

This function evaluates from series of measurements (max 1000) statistical parameters of weighting process.

Adding successively measurements to register is automatic and it occur after the scale is loaded and its indications stabilize.

After each loading printout is made with: number of measurements, result, date and time (if clock is installed and the function is activated).

For the obtained measurements series the scale evaluates:

- n -number of samples

- sum x -sum of all samples $sum_x = \sum x_n$

 $-\frac{1}{x}$ -average value (sum x)/n

- min -minimal value from n samples

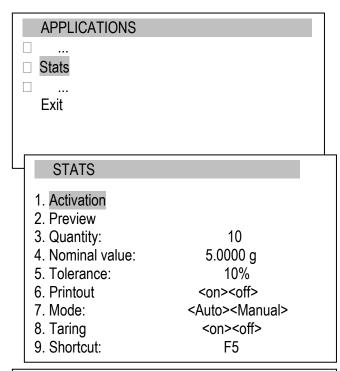
- max -maximal value from n samples

- max-min -maximal value minus minima value

- S -standard deviation $S = \sqrt{\frac{1}{(n-1)} \sum_{n} (x_n - \overline{x})^2}$

- srel -variance factor $srel = \frac{S}{x}$

Statistical calculations results can be printed.



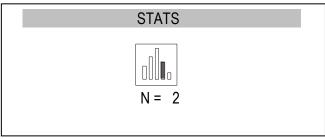
Applications option:

- Activation move to weighing with summing,
- Preview checking summing register state,
- Mode add next result.
- < Auto> automatic after stabilization,
- <Manual> after putting load and pressing Exercise kev.
- *Taring* summing with taring after each weighing (without putting off the weight from pan).
- *Shortcut* fast access key selection: F1, F2,... or F5.



Actions order:

Make a series of measurements using Laster each measurement. In *Auto* mode measurements are saved automatically.



Each measurement inscribing is confirmed by displaying sum and average value.

STA/PREVIEW 10 Quantity In tolerance = 5 3 Under tol. = 3 Over tol. = Total = 50.000 g5.0012 g Average ☐ print F1-hist F2 - reset CLR - exit

Choosing app and *Preview* option (or using shortcut key) displays statistical results and available options:

- stats register printout,

F1 – displaying histogram,

F2 – reset (zeroing) memory,

CLR - back to summing.

In order to end Stats app choose the application, choose *Total* and *Deactivation*.

Nominal - nominal value,

Tolerance - accepted value in percentage.

N - number of sample

IN TOL. – number of samples in toleranc

-TOL – amount of measurements under allowable lower value

+TOL – amount of measurements above allowable upper value

TOTAL - sum of weights of all n samples

AVERAGE – average weight as (Total)/n

MIN – minimum weight in n samples

MAX- maximum weight in n samples

ST. DEV. – standard deviation

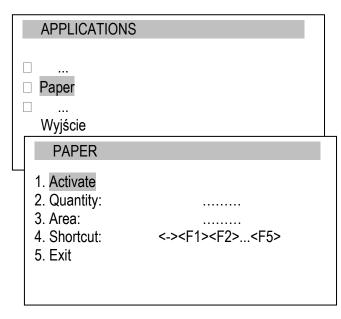
ST. DEV.% – standard deviation percentage

Statistics function cooperation with computer and Printer. Scale can be equipped with two serial ports marked as Port 1 (computer) and Port 2 (printer). After each data printout by printer identical set of data is sent to computer. After sending by computer initialization signal S A CR LF (53h 49h 0Dh 0Ah) the scale sends to computer statistic data enclosed in histogram.

```
----- STATISICS -----
             50.000 9
NOMINAL :
TOLERANCE:
                100 %
MAX. N
                500
NO.
        SAMPLE
                    TOL- NOM
                               TOL+
1
                     : 1
        10.007 9
2
        20.125 9
3
        20.126 9
                                1
4
        30.205 9
                                .
5
         30.204 9
        30.201 9
                                .
7
        40.557 9
                 25
IN TOL.
                 25
( TOL-
                  9
> TOL+
TOTAL
AVERAGE :
             50.587 9
MAX
             91.131 9
MIN
HAX-MIN :
             81.124 9
ST.DEV. :
            20.6480 9
ST.DEV.2:
              49.82 %
   ----- HISTOGRAM -----
       0 I
(TOL-
       9 1
       0
       1 1
>TOL+
       01
```

16.12 Paper grammage calculation

The application enables to calculate paperweight (grammage) of 1m² paper basing on a sample of known area.





Application options:

- Activation grammage calculation,
- Quantity sheet of paper quantity,
- Area sheet of paper are [in m2],
- Shortcut fast access key selection: F1, F2,... or F5.

Actions order:

After inscribing sheets of paper quantity and their area use *Activation* option.

Paper grammage will be displayed (calculated as weight divided by area on one sheet of papaer).

In order to finish work with the app, choose the app, choose *Paper* and *Deactivation*.

16.13 Density determination

This function allows for determination of solid body density, upon the basis of weight in the air and weight of material immersed in liquid of known density, according to the formula:

$$\rho = \frac{m_1}{m_1 - m_2} * \rho_{liquid}$$

where:

m₁-mass in the air m₂-mass in the liquid

The measurement consists of two phases: Phase I – solid body sample measurement in the air Phase II – measurement with immersion in the liquid

This function also allows for determination of liquid density, upon the basis of plunger weight (with known density) in the air and tested liquid. The following formula is used:

$$\rho = \frac{\mathsf{m}_1 - \mathsf{m}_2}{\mathsf{V}}$$

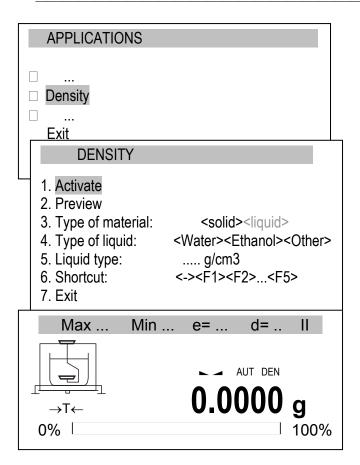
where:

 m_1 -plunger mass in the air m_2 -plunger mass in the liquid V – plunger volume

The plunger volume is indicated on its hanger.

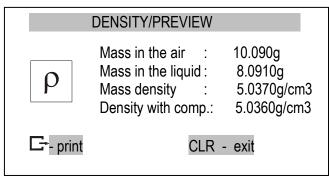
This measurement also takes place in two phases: Phase I – plunger measurement in the air Phase II – measurement with immersion in the liquid

More comprehensive description is delivered with the Hydro Set.









Applications option:

- Activate density measurement,
- Preview register check,
- Type of material solid or liquid,
- Type of liquid water, ethanol or other (inscribe density here),
- Shortcut fast access key selection: F1, F2,... or F5.

Actions order for solid material:

After choosing material type, liquid type or density, after choosing *Activate* tare the balance using $\rightarrow T \leftarrow$ key.

Put material on upper pan (measurement in air) and press *ENTER*.

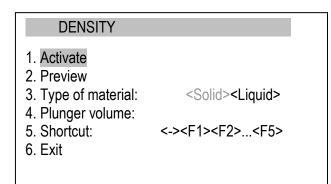
Put material on lower pan (measurement in liquid) and press *ENTER*.

Results will display and available options:

□ -printout,

CLR - exit to summing.

In order to finish work with the app, choose the app and *Deactivation*.



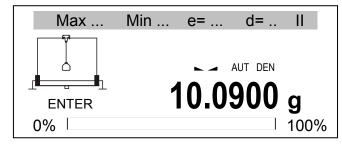
Application options:

- Activate density measurement activation,
- Preview register check,
- Type of material solid or liquid,
- Plunger volume inscribe volume value of the plunger,
- Shortcut fast access key selection: F1, F2,... or F5.



Actions order for liquid:

After choosing liquid, inscribing plunger volume and choosing Activate press $\rightarrow T \leftarrow$.



Hang plunger (without diving it in liquid) measurement in air – and press *ENTER*.



Hang plunger in liquid – measurement in liquid – and press ENTER.

DENSITY/PREVIEW

Mass in liquid ρ Liquid density

: 10.090g Mass in air : 8.091g 5.037g/cm3 Density with comp. : 5.036g/cm3

- printout CLR - exit Results will display and below options:

- memory printout,

CLR - return to summing.

In order to finish work with the app, choose the app and Deactivation.

Report printout:

In order to printout results connect printer to scale's RS232C interface. Connection description can be found in "Detailed information about balance communication" chapter.

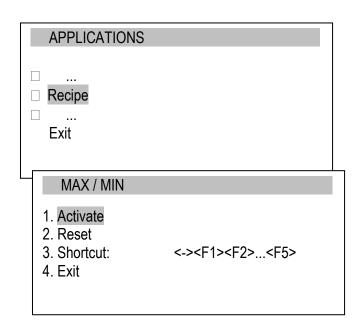
After each measurement print can be obtained by using 🗁 key.

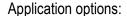
Printout example:

Measurement number	=	
Mass in the air	=	g
Mass in the liquid	=	g
Density	=	g/cm ³
Density with comp.	=	g/ cm ³
Water density	=	g/cm ³
Water temperature	=	°C

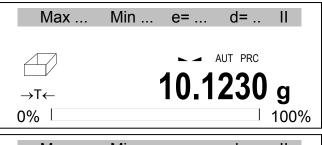
16.14 Recipe

This function allows for weighing few ingredients in sequence in one vessel, with the possibility of continuous reading of summary mass value of all ingredients weighed so far.





- Activate recipe function activation,
- Reset results reset,
- Skrót fast access key selection: F1, F2,... or F5.







Actions order:

Put vessel on pan and tare $(\rightarrow T \leftarrow)$ the scale.

The balance is ready for weighing the successive ingredients, and after each ingredient it is necessary to press $\rightarrow T \leftarrow$ key. It will zero the balance indications. On the left side the sum of previously weighed ingredients (Σ) and their number (n) is displayed.

To read the total mass of all weighed ingredients use $\begin{align*}{c}$ key (pressing it again will cause return to ingredient weighing).

In order to finish work with the app, choose the app and *Deactivation*.

17. Detailed information about balance communication

Below important information about serial ports.

17.1 Long protocol description

Transmission proceeds in the following way:

- 1. Communication parameters: 8 bits, 1 stop bit, no parity, baud rate 9600bps,
- 2. Available orders send from computer and balance answers:
- Readout of scale indication (corresponds to pressing key

Computer→Scale: SICR LF (53h 49h 0Dh 0Ah),

Scale→Computer: scale response according to description below (16 bytes):

```
Byte 1 - sign "-" or space
```

Byte 2 - space

Byte 3÷4 - digit or space

Byte 5÷9 - digit, decimal point or space

Byte 10 - digit Byte 11 - space

Byte 12 - k, l, c, p or space Byte 13 - g, b, t, c or %

Byte 14 - space Byte 15 - CR Byte 16 - LF

Attention:

Network number different than zero (SErIAL / nr function) changes scale working mode: communication with a computer is possible after logging the scale in with 02h scale number command. To log the scale out use 03h command.

For example: Using a program to test RS232 interface (program is available on www.axis.pl in computer programs section) for scale number 1 please write: \$0201 to log in, then SI, and write: \$03 to close communication.

Asking for scale presence in system (testing scale connection with computer):

```
Computer→Scale: S J CR LF (53h 4Ah 0Dh 0Ah),
Scale→Computer: M J CR LF (4Dh 4Ah 0Dh 0Ah),
```

Displaying a sign on scale display (text message from computer):

```
Computer→Scale: S N n n X X X X X CR LF (53h 4Eh 0Dh 0Ah), nn-displaying time in
```

seconds; XXXXXX- signs to display

Scale→Computer: M N CR LF (4Dh 4Eh 0Dh 0Ah),

■ Scale tarring (calling $\rightarrow T \leftarrow$ key press):

Computer→Scale: S T CR LF (53h 54h 0Dh 0Ah),

Scale→Computer: without response,

Scale zeroing (calling →0 ← key press):

Computer→ Scale: S Z CR LF (53h 5Ah 0Dh 0Ah),

Scale →Computer: without response,

■ Scale turning on / off (calling 1/⁽¹⁾ key press):

Computer→ Scale: S S CR LF (53h 53h 0Dh 0Ah),

Scale →Computer: without response.

Entering to special function menu (calling MENU key press):

Computer→ Scale: S F CR LF (53h 46h 0Dh 0Ah),

Scale →Computer: without response.

Setting low threshold value (option):

Computer→ Scale: S L D1...DN CR LF (53h 4Ch D1...DN 0Dh 0Ah)

D1...DN – threshold value, maximum 8 characters ("-" – negative value, digits, dot – decimal

separator), number of digits after dot should be the same as on scale display,

Scale →Computer: without response,

Example:

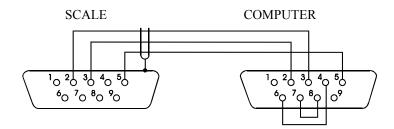
- · in order to set low threshold 1000g in scale B1.5 (d=0.5g) the following order should be sent: S L 1 0 0 0 . 0 CR LF (53h 4Ch 31h 30h 30h 30h 2Eh 30h 0Dh 0Ah),
- · in order to set low threshold 100kg in scale B150 (d=50g) the following order should be sent: S L 1 0 0 . 0 0 CR LF (53h 4Ch 31h 30h 30h 2Eh 30h 30h 0Dh 0Ah),),
- Setting high threshold value (option):

Computer → Scale: S H D1...DN CR LF (53h 48h D1...DN 0Dh 0Ah),

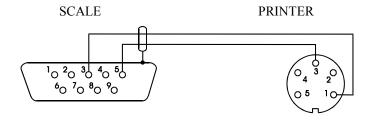
D1...DN – threshold value (see)

Scale →Computer: without response.

Connecting cable WK-1 (scale - computer / 9-pin interface):



Connecting cable WD-1 (connects printer with scale):



AXIS C-001 printer internal switches setting:

SW-1	SW-2	SW-3	SW-4	SW-5	SW-6	SW-7	SW-8
on	off	on	off	off	on	off	off

17.2 Protocol EPL description

Transmission parameters: 8 bits, 1 stop bit, no parity, baud rate 9600bps,

After using key in scale:

■ Scale→Label printer: set of instruction in EPL-2 language that initialize label printing:

US - Steering instruction

FR"0001" - Label number define instruction

? - Instruction that starts list of variable signs

mm:gg - 5 signs: minutes:hour rrrr.mm.dd - 10 signs: year.month.day

masa - 10 signs: scale indication+ mass unit

P1 - Steering instruction

Attention:

1. Except variable signs constant signs can also be inscribed e.g. factory name, product name and so on.

- 2. In standard only one label pattern is possible to printout (number 0001). Using bigger amount of patterns (other label numbers) is possible thanks to *LAbEL* special function.
- 3. To achieve label printout, label printer must have inscribed label pattern (label pattern is created on computer and using computer it is saved to label printer memory). Label pattern is designed by ZEBRA DESIGNER program which is supplied together with label printer.

Scales parameters and transmission protocol must corespond to label printer type.

18. Troubleshooting and maintenance

- 1. The balance should be kept clean.
- 2. Take care that no dirt is between the casing and the pan. If a dirt is noticed, take off the pan (lift it up), clean a dirt and then mount the pan.
- 3. In case of improper operation caused by a short-lasting lack of power supply, switch the balance off by unplugging it from the mains, and then after several seconds switch it on.
- 4. All repairs of the balance should be performed by authorised service centre.
- 5. To repair a balance, please contact nearest service centre. The list of authorised service centres is given in guarantee card.
- 6. Balances can be sent for repair as messenger delivery only in original package, if not, there is a risk of damaging the balance and loosing guarantee.

Failure messages:

Message	Possible cause	Recommendation	
"Test"	auto-tests are in progress / damage of electronic unit	wait for 1 minute	
" "	unfinished zeroing / mechanical damage	wait for 1 minute check if the balance is placed on stable ground, not affected by vibrations	
"Internal calibration: load error"	too small load or overloading balance mechanism / mechanical damage	check if there are mounted all necessary pan elements or if there is no load on the pan	
"Tare range exceeded"	tare key pressed during zero indication	balance indications must be different from zero	
"Zeroing range exceeded"	permissible zeroing range was exceeded	take a load off the pan	
"Weighing range exceeded"	permissible weighing range (Max +9e) was exceeded	reduce a load on the pan	
"Measuring range exceeded (+)"	upper limit of measuring range in analogue-digital converter was exceeded	take a load off the pan	
"Measuring range exceeded (+)"	lower limit of measuring range in analogue-digital converter was exceeded	check if there are mounted all necessary pan elements	
"Unit weigh is too small"	entered unit weigh is too small	unit weight is too small or entered number of pieces is too big	